

# Certificate of Registration

## MANAGEMENT SYSTEM FOR PROTECTION OF PII IN PUBLIC CLOUDS ACTING AS PII PROCESSORS - ISO/IEC 27018:2019

This is to certify that:

CM.com Netherlands B.V.  
Konijnenberg 30  
Breda  
4825 BD  
The Netherlands

Holds Certificate No:

**PII 724366**

and operates an ISO/IEC 27001 certified ISMS that complies with the commonly accepted control objectives and controls of ISO/IEC 27018, and takes the implementation guidance of the ISO/IEC 27018 into account for the following scope:

The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services as defined by management in the Statement of Applicability dated 13.03.2025, version 1. Ref. ISO 27001:2022 certificate number IS 650045.

For and on behalf of BSI:



Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2021-11-11

Latest Revision Date: 2025-04-22

Effective Date: 2025-05-02

Expiry Date: 2028-05-01

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Certificate No: **PII 724366**

Location	Registered Activities
CM.com Netherlands B.V. Konijnenberg 30 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM.com Netherlands B.V. Konijnenberg 30 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM Platform B.V. Konijnenberg 30 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM.com B.V. Konijnenberg 24 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM.com Netherlands B.V. Konijnenberg 24 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM Platform B.V. Konijnenberg 24 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM.com B.V. Kleine Krogt 2 Breda 4825 AN The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.

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CM Platform B.V. Kleine Krog 2 Breda 4825 AN The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM.com Germany GmbH Dr. Eugen-Schön-Straße 35 Volkach 97332 Germany	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM.com Germany GmbH Rosenheimer Straße 143c München 81671 Germany	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM Payments B.V. Konijnenberg 30 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.
CM.com B.V. Nachtwachtlaan 20 Amsterdam 1058 EA The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated and Point of Sale), Identity and Sign Services and Online Payment Services.

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