

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

CM.com Netherlands B.V.
Konijnenberg 30
Breda
4825 BD
The Netherlands

Holds Certificate No:

ITMS 674109

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission/Seated, YourTicketProvider, Global Ticket and Point of Sale), Verification and Sign Services, Online Payment Services, POS Payment Services as defined by management and in accordance with the service catalogue.

For and on behalf of BSI:



Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2017-06-23

Latest Revision Date: 2025-03-13

Effective Date: 2025-03-25

Expiry Date: 2028-03-24



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Certificate No: **ITMS 674109**

Location	Registered Activities
CM.com Netherlands B.V. Konijnenberg 30 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission/Seated, YourTicketProvider, Global Ticket and Point of Sale), Verification and Sign Services, Online Payment Services, POS Payment Services as defined by management and in accordance with the service catalogue.
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CM Platform B.V. Konijnenberg 30 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission/Seated, YourTicketProvider, Global Ticket and Point of Sale), Verification and Sign Services, Online Payment Services, POS Payment Services as defined by management and in accordance with the service catalogue.
CM.com B.V. Konijnenberg 24 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission/Seated, YourTicketProvider, Global Ticket and Point of Sale), Verification and Sign Services, Online Payment Services, POS Payment Services as defined by management and in accordance with the service catalogue.
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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

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Location	Registered Activities
CM.com B.V. Kleine Krog 2 Breda 4825 AN The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission/Seated, YourTicketProvider, Global Ticket and Point of Sale), Verification and Sign Services, Online Payment Services, POS Payment Services as defined by management and in accordance with the service catalogue.
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CM Payments B.V. Konijnenberg 30 Breda 4825 BD The Netherlands	The delivery of CPaaS platform (messaging and voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud and Inspire), Ticketing platforms (General Admission/Seated, YourTicketProvider, Global Ticket and Point of Sale), Verification and Sign Services, Online Payment Services, POS Payment Services as defined by management and in accordance with the service catalogue.

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